

FAQs FOR PORT LOUIS

| QUESTIONS | ANSWERS |
|---|---|
| Official language | English |
| Agency Trades in | French, Spanish, Mandarin & Cantonese |
| Currency | Mauritian Rupee |
| Time Zone | GMT + 4 |
| Navigation charts Required | BA 711,712,713 |
| Communication with Port Control | VHF Ch 16 & 14 (24/7) |
| MARSEC Level (ISPS) | Security level 1 |
| Required Notice of Arrival | 72 hours |
| Pilotage compulsory | Yes (for inner port access) |
| Tug assistance available | Yes |
| Hours of work (Pilot / tug) | 24/7 (entry & exit) |
| Tide & weather | Sheltered inner port. Tide of max 0.6 m above chart datum. For more info consult : http://metservice.intnet.mu/sun-moon-and-tides-tides-mauritius.php |
| Dedicated anchorage facilities | Yes (Sheltered anchorage up to 70m deep) |
| OPL Operations allowed | No |
| BUNKERING FACILITIES (24/7 Basis) | |
| Bunker supply | Yes by pipe and barge |
| Type of fuel available | LSMGO - VLSFO - HSFO380 |
| Physical suppliers of Bunker | Several Oil majors can supply by pipe or barge. Contact us for more info. |
| Despatch of Bunker samples | Yes |
| Fresh water | Yes - by pipe and barge (advance booking required) |
| Garbage facilities | Yes (at quay only) |
| Removal of refuse / waste products | Yes (can be arranged by private contractors) |
| Sludge removal | Yes |
| Nearest Airport | SSR international airport (50 Kms) |
| Crew change allowed | Covid -19 protocol in place - Contact Agent for further information |
| Medical facilities & Evacuation | Yes |
| Import / Export stores & spares | Yes (duty free under customs supervision) |
| Shipchandling facilities | Yes |
| PORT TERMINAL FACILITIES (inner port) 24/7 basis : | |
| General information | www.mauport.com/faq-page |
| Port Facilities | www.mauport.com/main-v1 |
| Stevedoring facilities | https://www.chcl.mu |

For any further details please contact us on the link below :

<https://iblshipping.com/contact-us>

Disclaimer : Please take note that the above is for user's convenience only.